



Process Assist

Guiding Global Trade



A software solution for exporters

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GLOBAL TRADE SOLUTIONS

What is Process Assist?

Process Assist is an online, web-based management system that automates and manages your entire export process. It optimises your interaction with logistics and other service providers, ensures compliance with Customs and VAT legislation and generates accurate, standardised export documentation as well as comprehensive reports. The resulting efficient work processes save you time while reducing your costs.

Process Assist offers these benefits

Improved control

- Eliminates repetitive tasks by automating the export process
- User friendly system facilitates speedy and efficient processing
- Validates export VAT compliance and Customs legislation
- Informs users of the various trading blocks, which enables preferential duty claims
- Optimises cash flows through improved turnarounds and duty and incentive recoveries

Improved logistics and third party interaction

- Electronic data available to freight forwarders facilitates the framing of SAD500
- Electronic downloadable letters of credit

Comprehensive reporting

- Reconciliation of freight forwarder costs
- Shipment profit and loss analysis
- Forex profit and loss analysis

Your service options

You have the choice of implementing Process Assist in one of these three modes:

Option 1. As an outsourced function with read only access via the internet. You enjoy all the benefits of streamlined export processes while we do the work for you

Option 2. As a partially outsourced function with installation of software on your site. Process Assist is installed to give you the ability to enter data and manage part of the process yourself. We provide back-up, expertise and advice.

Option 3. As an in-house function with installation of software on your site. Process Assist is installed on your site. We provide you with the training and expertise to manage the system independently.

Global trade portfolio



In addition to Process Assist software and support, we offer the import and export industry a comprehensive range of global trade related services:

Treasury and forex risk management

We develop and manage customised treasury risk policies for each client, backed up by day to day administration and consolidated reporting. We also monitor the exchange rate on your behalf ensuring that you benefit from market-related rates and continual market updates

Duty recoveries

We assist clients to recover duties paid upon the importation of goods by processing duty drawback claims in terms of various provision of the Customs and Excise Act.

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Export process optimisation

The Process Assist software solution is a one stop management system that enables you to control every aspect of your export business.

Incentives

We help you access grants through government incentive programmes such as the Productive Asset Allowance (PAA), the Enterprise Investment Programme (EIP), Textile and Clothing Industry Development Programme (TCIDP), Export Marketing and Investment Assistance Scheme (EMIA) and the Motor Industry Development Programme (MIDP).

Customs audits and rebate administration

We provide a comprehensive audit which identifies any opportunities for savings and recoveries of customs duties. We also assist in the administration of rebate facilities and the preparation of rebate registers and Customs rebate acquittals.

Export VAT compliance

We conduct export VAT compliance audits whereby we review historical transactions to highlight areas of non-compliance. We also review your export processes and design new process to ensure VAT Compliance.

Training

We provide training in all areas of global trade mentioned above.

Contact us

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